

How Lifeline Works



- 1 If you need help, push your Personal Help Button



- 2 Your Communicator or Enhanced Lifeline Telephone is activated and automatically dials the Lifeline Response Centre.



- 3 Trained professionals who have instant access to your complete profile and critical information will contact you immediately to see what you need.



- 4 Even if you can't answer, Lifeline sends help at once. Whether it is a neighbour, family member or ambulance, Lifeline will send the help you need right away.

More Information

Fraser Health is committed to providing programs like Lifeline that assists individuals to maintain their independence and remain safe in their own homes.

Lifeline is a Personal Emergency Response Service that ensures assistance to you 24 hours a day, 7 days a week.

It provides you and your loved ones with the comfort and reassurance that help is only a push of a button away.

The Activation fee for Lifeline is \$40.00
Monthly Monitoring is \$35.00
Lifeline with AutoAlert monitoring \$45.00

(Lifeline with AutoAlert has an added layer of protection that places a call for help if a fall is detected. The Intelligent Alarm feature is designed to detect when a person cannot get up from a fall on their own).

Fees may be subject to change without notice



What Else Do I Need To Know?

To Subscribe to Lifeline, it is recommended that you provide the names of people who are willing to act as responders. Responders can be friends, neighbours or family members within 10 minutes of your home. These must be persons you trust with a key to your home. Should the need arise, responders will be contacted in order of your preference.

You need to provide basic medical information such as your medical condition, medications, allergies, and family physician.

You must have a regular telephone jack with close access to an electrical outlet.



Who Needs Lifeline?

You can benefit from Lifeline if you answer yes to any of the following:

- You are home alone on a frequent basis
- You are at risk for falls
- You use adaptive devices to assist you with walking
- You are managing a medical condition
- You would feel more comfortable knowing help was always available



*Call or email Fraser Health Lifeline
and get Lifeline working
for you!*

604-517-8617

lifeline@fraserhealth.ca

www.fraserhealth.ca/your_care/lifeline

*Fraser Health
Lifeline*

Fraser Health Lifeline

Leaders in Personal Emergency Response Services



“Help at the push of a Button”